

The procedure for completing a listed item in Neptun with SimplePay payment method

<u>Prerequisites:</u> The student's **permanent** address and **default email address** must be recorded in Neptun.

The procedure step-by-step:

- The student logs into the **Neptun** system: <u>https://neptun.uni-obuda.hu/hallgato/login.aspx</u>
- Select the item or items you want to pay in the **Finances/Payment** menu item (it is possible to select several items at once), then click the "Pay in" button.
- From the displayed payment methods, select the **SimplePay Payment by credit card** option and click on the "Pay in" button.

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- A **Data Transfer Statement** will then appear, if accepted, the web will redirect you to the SimplePay webpage. The pop-up window provides information on the range of data transferred to Simple Pay (the transferred data are: student name, email address and permanent address), and contains a link where you can view the Data Management Information of SimplePay (https://simplepay.hu/vasarlo-aff).

The student can only pay by this method if they accept this statement.



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- After accepting the Data Transfer Statement, the student will be redirected to the SimplePay payment interface. Here you can directly enter your bank card details or log in and use a previously saved card details to make the payment.

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- After entering the card data and initiating the payment, the interface will indicate whether the transfer of the data was successful or whether the transfer was started. (Checking the bank card details may take a few minutes.)
- **In case of a successful payment,** the status of the item change to "Fulfilled" in Neptun in the Finances/Payment menu item.
- **In case of an unsuccessful payment,** or if the student closes the browser before making the payment, or if the internet connection is interrupted, the item will be in a "Processing" status. In this state, it is not possible to initiate a new payment with the item. The data is updated in a short lead time (usually a few minutes), and if the status of the item changes back to "Active", the payment can be tried again.



- After starting the payment, the student will shortly receive an email to the **default email** address provided in Neptun, which contains the SimplePay identification code related to the payment. If there is a problem with the payment, you can look the transaction on the SimplePay interface using the identifier in the email you received.

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Neptun Office Óbuda University